



An evaluation strategy that helps EntrepreNorth empower Indigenous entrepreneurs to build sustainable businesses across Northern Canada.

Case Study: EntrepreNorth



EntrepreNorth helps Indigenous businesses and entrepreneurs across the Yukon, NWT and Nunavut thrive within their communities. Successful Indigenous businesses have the potential to drive prosperity and social change, leading to greater self-determination and sustainability.

EntrepreNorth’s innovative development program brings cohorts of entrepreneurs together to help them overcome barriers to building a successful business in the North, such as high costs, small markets, a lack of mentors and networking opportunities, and a growing digital divide.

“Junxion has had such a positive impact on the reports we produce for our funders. Thanks to their evaluation strategy, we’re confident that we are measuring what’s significant and impactful, and the relationship between activities and outcomes is clear. We’re providing funders with more useful information about the impact of their funding, which bodes well for future funding applications.”

BENJAMIN SCOTT
PROGRAM DIRECTOR, ENTREPRENORTH

The Business Challenge

EntrepreNorth was created as part of a broader initiative from Tides Canada (now MakeWay). A year into its operation, it was time to take ownership of the business strategy. EntrepreNorth needed a strategy tailored to their needs (and those of the participants), and that reflected the learning from the past year.

The team was also wrestling with how best to measure goals and success, and reporting to funders was another challenge. The three original funders had overlapping and similar – but not similar enough – requirements, and the organization didn't want to use up valuable (and limited) capacity on a time-consuming, inefficient reporting process.

Junxion's evaluation approach is aligned with the five fundamental practices of good impact measurement. EntrepreNorth is now able to report to funders more efficiently and provide them with metrics that better demonstrate the effectiveness of the program.

How We Helped

EntrepreNorth's leadership team requested our help to develop an evaluation strategy to capture the learning from running the first cohort.

Our approach to impact measurement aligns with five fundamental practices: plan your change, collect useful information, use performance measures, gauge performance and impact, and report on results.

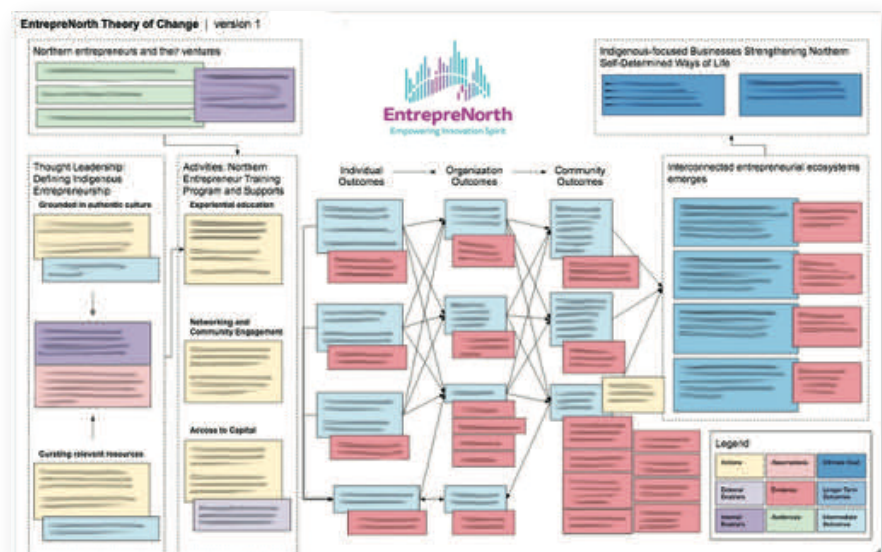
With their management team, we created a Theory of Change and outcomes map showing how EntrepreNorth impacts on entrepreneurs, their businesses and the North.

We reconciled three different funding mechanisms into a single process to streamline the gathering of information from participants, and equipped EntrepreNorth to demonstrate to funders how this increased the program's impact.

Junxion also facilitated a one-day strategy workshop with senior management to review and refresh the program strategy to reflect the past year's learning.

Measuring Success

Having a Theory of Change and robust evaluation strategy in place has significantly reduced the time that management must devote to producing reports for existing funders and applying for new funding. Greater clarity on what to measure (and why) makes it easier to recognize the connection between activities and outcomes, and to make evidence-based decisions. This has allowed EntrepreNorth to provide their funders with better information about the impact of their funding, increasing the likelihood of new or enhanced funding in the future.



Are you keen to map your outcomes, measure your impact and report effectively? Reach out to [Mike Rowlands](#) in Vancouver, [Shayla Meyer](#) in Toronto, or [Adam Garfunkel](#) in the UK to start a conversation.